



WESTBURY Area Board Report

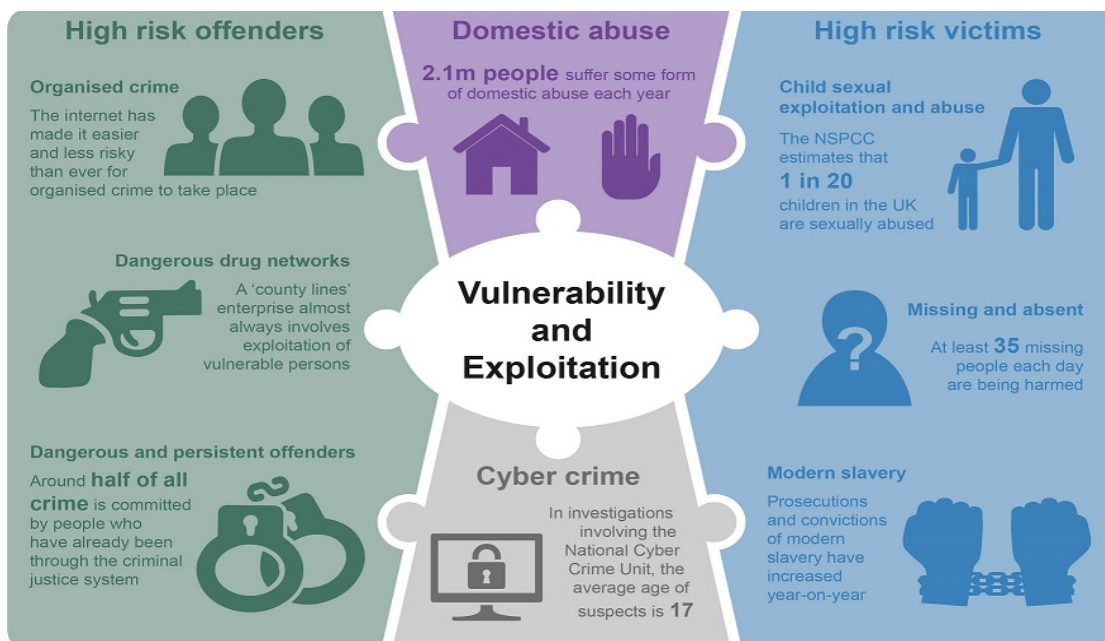
Welcome to the report from your Community Police Team.

I would like to start this report by introducing our revised control strategy for the forthcoming year. The Police and Crime Plan, published by the commissioner, sets the strategic direction for Wiltshire Police and the control strategy focuses on operational policing. The control strategy is the final document that emerges after an intense period of intelligence gathering where we assess what the greatest risks are to people living in Wiltshire and Swindon, whilst considering national threats as well.

The control strategy also reflects the changes in patterns of crime and behaviour. Both the Police and Crime Plan and the control strategy are dynamic and flexible, allowing for priorities to be adapted according to any changing needs in the local community. The common thread running through both the Police and Crime Plan and the control strategy for 2016 – 2017 is vulnerability and exploitation.

Specifically, the Force will focus on four areas:

- Domestic abuse / Cyber Crime / High risk offenders / High risk victims



HORIZON – www.wiltshire.police.uk/horizon - 101

I would like to follow up on a piece I wrote in our last report about Horizon. We were asked for some feedback from within the community about how Horizon has developed and continue to develop.

It was identified at an early stage that it would be of great benefit to align the new services alongside the existing witness care function. This would provide a seamless and consistent end to end service enabling us to allocate a single point of contact to every victim and witness. We have supported over 3000 vulnerable victims and have coordinated and managed more than 10000 victims and witnesses for court and our service continues to expand. Since January this year, we have added victims of dwelling burglary, action fraud and standard domestic violence to the list of offences in which we automatically offer early support and provide signposting for, a positive addition which has enabled many more victims to receive support. Moving forward, we are looking to develop our work with the force hate crime advisors to ensure a relevant and local service for them.

The following are ways in which Horizon support victims and witnesses;

- To identify vulnerability and early support needs, putting in place referrals and signposting appropriately.
- To be the listening ear on the telephone, where vulnerable victims can ‘touch base’.
- To contact and liaise with relevant Police officers/ agencies on behalf of the victim
- To ensure they are updated on the details of their court case, at every stage via letter and telephone
- To ensure that special measures are put in place for vulnerable victims attending court
- To establish and put in place transport, accommodation and childcare needs for those attending court
- To send a letter to all victims of personal crime who have not been identified as vulnerable, offering signposting where required
- To process and update victims with regard to Right to review applications

Feedback from a recent survey conducted with Victims that Horizon has assisted with:

‘No improvement needed, everyone was first class and understanding’

‘I was pleasantly surprised at the service offered’

‘Service was better than expected and better than other areas that she has lived in’

*‘Absolutely fantastic. I couldn’t praise them enough for being so understanding of my needs.
Just an amazing service.’*

‘I was really happy with the help that my son received. It gave him a bit of confidence and also scared him into not retaliating.’

‘Witness care officer really listened and understood how I felt which was really reassuring’

‘Been excellent, good service, very supportive and kept informed’

COMMUNITY MESSAGING

Working with our local communities, we have been developing ways to reach out to all our communities and keep everyone up to date with the latest information that matters to you in your area.

The challenges that face us in 2016 of getting the right messages to the right people at the right time as well as balancing our demands with the threats/harm/risks that may be presented within our local community remains a continuing area for development. Through feedback and working with our local communities, we have developed the use of <https://www.wiltsmessaging.co.uk/> and are now sending out daily updates around crimes that matter to you in your area. This is enabling us to reach as much of our community as possible as quickly as possible and impart any new crime prevention advice or information about incidents that may affect you in your community that we feel you need to know about. We have received some very positive feedback around this and below is a response from a Tisbury community member about how well received they have found the new way of working.

'Congratulations on the 'Daily Crime Update'; this is exactly the kind of solution we were looking for'

Please can I encourage you to speak to all members of your community and encourage them to sign up to Wiltshire messaging. It is free and a very good way of keeping all our communities connected.

USEFUL INFORMATION

In some other news, Sgt Louis McCoy has recently conducted a press release in relation to lost/found/stolen property. We often have a large amount of property handed to us that we are unable to unite with its rightful owner and this can hinder crime investigations as well as be frustrating in our attempts to unite the property with its rightful owner. I would encourage you all to read it and speak to your communities to help us safeguard their property and reunite it where possible.

<http://www.wiltshiretimes.co.uk/news/14507563>. 39 Register items online 39 police say in hope of re uniting property with owners/

LOCAL CRIMES

The town has suffered from a few more non dwelling Burglaries than expected over the past month. It is unclear at this time whether or not they are linked but the series has been past to our local police acquisitive crime coordinator to look at. He will coordinate any responses as necessary.

It is also worth pointing out that we have seen a few beauty spot thefts in the area. Here is the advice that we have put out in the press...

These types of crime are particularly distressing for the victims concerned, so I'd like to take this opportunity to remind motorists to keep valuables locked away and out of sight at all times.

Try to park somewhere open and well lit.

Remember to lock the vehicle, including the boot

Remember to close the windows and the sunroof.

*Don't leave **anything** on show in your car when you park – not even a coat or empty carrier bag.*

If you have a removable sat nav, remove it and take it with you if possible when you park up.

Remove the mounting and polish any marks off the windscreen.

For a detailed breakdown of the crime in your area visit...

<https://www.police.uk/wiltshire/>

James Brain

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Trowbridge & Warminster